



Dear future guest,

According to a new order from the Centers for Disease Control and Prevention in U. S, all international travelers — including returning U.S. citizens — must show proof of a negative COVID-19 test in order to board a flight into the country. This will be effective starting on January 26th, 2021.

Travelers going to the U.S. from international destinations will now need to get a viral test within three days of departure and share their negative results with their airline before their flight (antibody tests are not accepted). According to the CDC documentation showing that the traveler have recovered from COVID-19 will also be sufficient for those who continue to test positive after recovery. Airlines will verify this documentation, and if the traveler decide not to test or provide the results, “the airline must deny boarding,”

At Chablé Hotels we take this new travel requirement very seriously, we want you to feel as comfortable as possible when preparing your return to the USA.

Therefore both Chablé Maroma and Chablé Yucatan have available certified clinics and doctors that will go to the hotel and perform the test in the comfort of your villa or casita, and the results will arrive directly to your email address within 24 hrs after the test has been taken.

To assist you with the appointment, we require the following information:

- Full name (as in the passport)
- Birth date
- Email address
- Two telephone numbers (including the telephone area code)
- Passport number
- Language
- Departure Flight details

This service will incur in an additional fee. The hotel will only be responsible for making the appointment, the results are entirely between the guest and the clinic.

In case of a positive test result, we offer an individual casita or villa at a special rate. All food and beverage services would be through our in villa dining service.

Feel assured that at Chablé Hotels you will have a complete and enjoyable stay. We are following all protocols, requirements, and pivots to make sure you feel safe to travel back to your country after experiencing a wonderful stay.

With kind regards,
Chablé Hotels